Herndon, XXX XXth, 2020

Automobili Lamborghini America LLC

IMPORTANT SAFETY RECALL – NHTSA Recall No. 19V-696

This notice applies to Your Lamborghini Aventador S with the VIN XXXXXXXXXXXXXXXX

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2017-2019 Aventador S Coupè and Roadster vehicles. Our records indicate that you are the owner of a vehicle in this recall. You were previously advised that Lamborghini was working on repair remedy for this defect. **The remedy to repair your vehicle is now available.**

What is the issue?

The affected vehicles might, under certain driving conditions (accelerator pedal released in the idle approach to a stop) present an engine stall event without warning. An engine stall can increase the risk of a crash.

In the mentioned conditions, the engine management software doesn't assure the idle minimum revs in order to maintain the engine running with consequent possible engine stall.

The engine can switch off approaching a stop at idle, increasing the risk of a crash. However, it is still possible to restart the engine after the problem occurrence

For all the reason set forth above, it is therefore necessary to update these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What Do You Need to Do?

In the interest of the safety of your passengers, as well as your own safety, contact your authorized Lamborghini dealer immediately to schedule an appointment to have this important free update performed as soon as possible. You can locate your nearest authorized Lamborghini Dealer at https://www.lamborghini.com/enen/ownership/dealer-locator.

Your vehicle is affected

What will Lamborghini do?

We will update the engine software to the latest version for free. The repair could take up to 1 hour. We apologize for any inconvenience this recall may cause. Please bring this letter and your Service Booklet with you when you visit the dealer, so that we can make all necessary entries.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the detailed instructions present on it.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

You may be eligible for a refund of previously paid repairs. In case you have been charged for a repair related to an engine stall event, Lamborghini will verify the service history and proceed with the full reimbursement in case the defect is directly related to this recall content.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,

Alessandro Farmeschi Chief Executive Officer

Automobili Lamborghini America LLC

Rene Sueltzner Head of After Sales

René Suettens

Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC
Customer Service Department
2200 Ferdinand Porsche Drive
Herndon, VA 20171
Email:
CustomerCareAmerica@lamborghini.com
Fax: + 1-248-754-6599
Vehicle Identification Number (VIN)
Vehicle cannot be checked because it has been:
☐ Scrapped
□ stolen
□ sold to a domestic buyer□ sold to an overseas buyer
□ solu to all overseas buyer
to new address:
Name:
First name:
Street:House No.:
ZIP code:City:
Country:
Date / signature: